

Digibeen – Terms & Conditions

Effective Date: 11 July 2026

Welcome to Digibeen. By using our website, application, or services, you agree to the following Terms & Conditions. Please read them carefully before using our services.

1. Acceptance of Terms

By accessing or using Digibeen's services, you agree to comply with these Terms & Conditions. If you do not agree with any part of these terms, please do not use our services.

2. About Digibeen

Digibeen is a digital service agency that provides document-related services, digital marketing services, website development, app development, AI automation, form filling, GST services, business support services, and other digital solutions.

3. User Responsibilities

Users agree to:

- Provide accurate and complete information.
- Submit only genuine and valid documents.
- Keep their contact details updated.
- Use Digibeen's services only for lawful purposes.
- Cooperate whenever additional information or verification is required.

4. Service Availability

Some services may depend on government departments, banks, third-party platforms, or other organizations. Processing time may vary based on their procedures. Digibeen cannot guarantee fixed approval timelines.

5. Payments

- Payment must be made as instructed before or during service processing.
- Certain services may require advance payment.
- Government fees, taxes, and third-party charges are separate unless clearly stated.
- Prices may change without prior notice.

6. Refund Policy

Refund eligibility is governed by Digibeen's Refund Policy. Government fees, third-party charges, and completed services are generally non-refundable unless required by law or specifically approved by Digibeen.

7. Service Cancellation

Digibeen reserves the right to refuse, suspend, or cancel any service if:

- Incorrect or fraudulent information is provided.
- Fake or forged documents are submitted.
- The user violates applicable laws or these Terms & Conditions.
- The requested service cannot be completed due to external reasons.

8. Document Verification

Users are solely responsible for the authenticity of the documents they provide. Digibeen is not responsible for losses resulting from false, incomplete, or misleading information submitted by users.

9. Intellectual Property

All content, branding, logos, designs, graphics, software, and other materials available through Digibeen are the property of Digibeen unless otherwise stated. Unauthorized copying, reproduction, or distribution is prohibited.

10. Limitation of Liability

Digibeen is not responsible for:

- Government delays or rejections.
- Technical failures beyond our control.
- Internet outages.
- Errors caused by incorrect information submitted by users.
- Losses resulting from third-party services.

11. Privacy

Your personal information will be handled in accordance with Digibeen's Privacy Policy.

12. Third-Party Services

Some services may involve third-party platforms or government portals. Digibeen is not responsible for their availability, policies, or decisions.

13. Modification of Terms

Digibeen may update these Terms & Conditions at any time. Updated versions become effective immediately upon publication.

14. Governing Law

These Terms & Conditions shall be governed by the laws of India. Any disputes shall be subject to the jurisdiction of the competent courts in India.

15. Contact Us

For any questions regarding these Terms & Conditions, please contact Digibeen through the official contact details provided on our website or application.

Last Updated: 11 July 2026

© 2026 Digibeen. All Rights Reserved.